

Connect to Work: Programme Update

Latest Position · Delivery Model · Measurable Outcomes · Performance Monitoring ·
Scrutiny Oversight

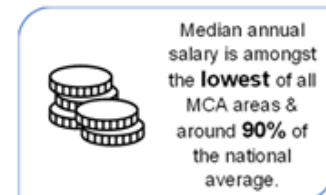
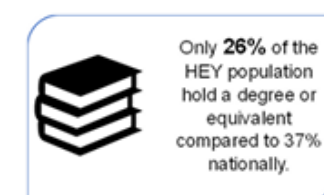
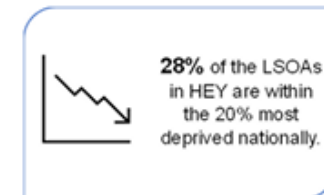
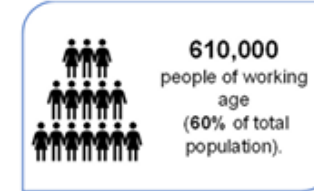
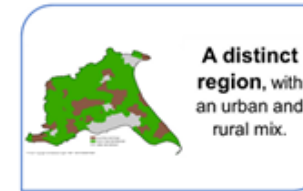


Background: The Programme

Connect to Work is now moving from mobilisation into live delivery, supporting residents with disabilities, health conditions and other barriers to employment.

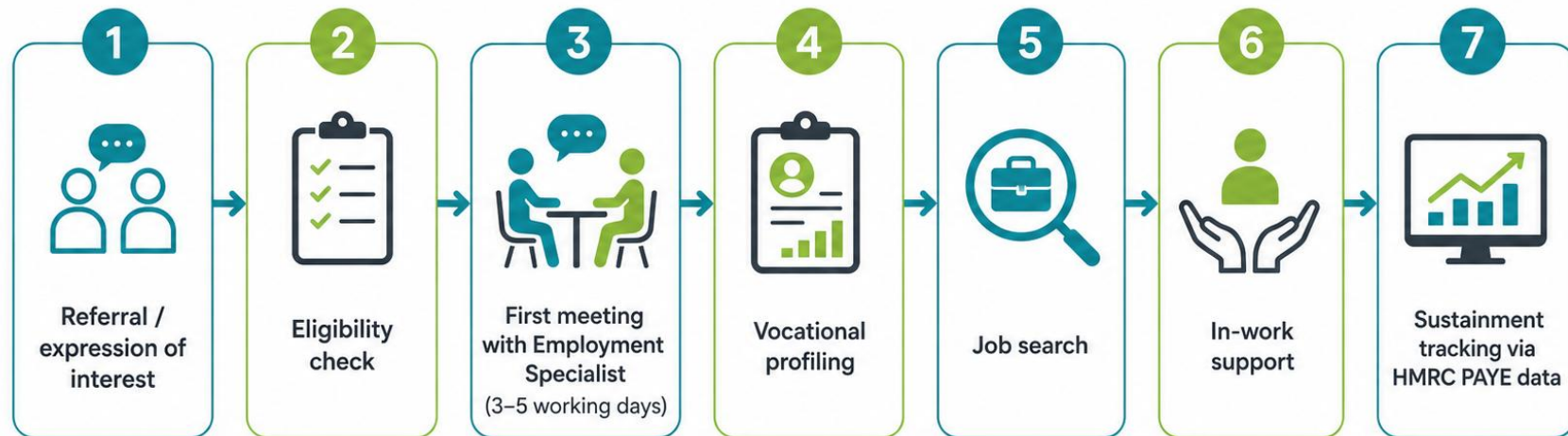
- **Supporting up to 3,400 residents** with disabilities, health conditions and complex barriers to move into and sustain good quality employment. 60% (2,040) in Hull, 40% (1,360) in East Riding.
- **Evidence-based Supported Employment model**, Delivery is based on supported employment principles, integrated with local health, community and employer networks.
- **Strong partnership approach**, bringing together the NHS, local authorities, VCSE organisations, employers and community partners to provide seamless support for residents.
- **Supporting the region's economic ambitions** by reducing economic inactivity, addressing health inequalities and helping more residents access sustainable, good quality employment.
- **Enhanced local support**, including a Mayoral transport fund to help remove practical barriers when participants start work.

Go Live: 20th July 2026, with Hull and East Yorkshire Combined Authority acting as the Accountable Body and Shaw Trust delivering the programme



The Model: What Gets Delivered

- 100% commissioned delivery model: HEYCA retains governance, contract management and performance assurance; Shaw Trust delivers as prime provider.
- Split agreed with DWP: 75% IPS / 25% SEQF caseloads across the HEYCA area, not mixed within a single caseload.
- Participant mix: 85% Out-of-Work / 15% In-Work Retention Support
- Supply chain: Shaw Trust (prime); Working for Health delivering IPS/SEQF in East Riding/Hull; Autism Plus delivering SEQF in Hull; local spot-purchased wraparound support.



Funding Envelope

Financial Year	Grant Cost (£)	Notes
2025/26 (Implementation)	48,226	Pre go live set-up
2026/27	2,132,257	Ramp-up begins
2027/28	4,162,273	Peak delivery year
2028/29	3,939,758	Peak delivery continues
2029/30	1,447,754	Taper / programme close
Total	11,730,267	Five-year programme supporting up to 3,400 participants

Key Performance Indicators

Measure	Definition	Target
KPI 1 : First Earnings	Out of Work participants achieving first recorded earnings	≥ 50% of Programme Starts
KPI 2 : Lower Threshold Outcome	Out of Work participants reaching Lower Threshold earnings within 456 days (extendable to 638)	≥ 40%
KPI 3 : Higher Threshold Outcome	Out of Work participants reaching Higher Threshold earnings (18hrs x 26wks x NLW equivalent)	≥ 29%
KPI 4 : In-Work Retention Outcome	In Work Retention Support participants reaching Higher Threshold earnings within 365 days	≥ 80%

- Four contractual outcome measures target defined participant groups: Out-of-Work starts, Lower and Higher Threshold earnings, and In-Work Retention Support sustainment.
- Outcome measures are verified through DWP and HMRC earnings data, providing an independent basis for performance reporting
- Targets are calibrated to DWP's national Performance Curve and phased ramp-up (2026/27 ramp-up through 2027/28-2028/29 peak delivery), reflecting realistic caseload building.
- Outcomes are weighted toward sustained earnings and retention rather than starts alone, aligning with IPS/SEQF principles and DWP's zero rejection approach for eligible participants.
- Lower Threshold Outcome within 456 days (extendable to 638); In Work Retention Outcome within 365 days; all measured against the five-year Funding Period to March 2030.
- Delivery will be tracked through routine dashboard reporting, contract management and DWP assurance processes.
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Monitoring Performance

- Monthly: Operational dashboard review, contract management discussion and oversight through programme governance arrangements.
- Quarterly: Formal review of delivery, finance, quality and assurance information, alongside DWP reporting requirements.
- What is tracked: referral to start conversion, time to first meeting, job match rates, sustainment at 13 and 26 weeks, employer and participant feedback, and variance against the DWP agreed Performance Curve.
- Escalation: Sustained underperformance will trigger structured review, recovery planning and, where required, escalation through governance and contract management routes.

Latest Position

Area	Status	Note
Governance structures		Work and Health Delivery Group being finalised
Staffing / recruitment		Interim resourcing In place: recruitment underway
Data sharing (ISA)		Data-sharing arrangements are in place to support programme delivery
IPS/SEQF delivery readiness		Shaw Trust and subcontractors aligned to fidelity from go-live
PRaP / IT systems		CRM and PRaP training delivered; system testing complete
Safeguarding and Risk		CRM flags at triage
Communications		Launch communications and stakeholder engagement activity are being taken forward

- Contract signed with Shaw Trust; HEYCA-Shaw Trust Information Sharing Agreement reviewed by HCC's DPO and finalised for go-live; DSA/DPIA with DWP in place.
- Risk and safeguarding arrangements are built into the participant journey.
- National context: DWP expects areas to reach peak delivery volumes in 2027, roughly double the monthly starts achieved in 2026 - reinforcing the importance of referral pathways and employer engagement over the next two quarters.
- External IPS/SEQF Fidelity Review (Social Finance/BASE UK) due around July 2027, 12 months post go-live; Shaw Trust self-assessment due within 3 months of go-live.

Suggested Scrutiny Arrangements

- Month 3 : referral volumes, triage timeliness, governance/ISA finalisation, recruitment completion against the Implementation Checklist.
- End of Year 1 (Q1 2027): progress against KPI 1 (First Earnings) and early sustainment data from the first cohort.
- Peak delivery (2027/28-2028/29): annual review aligned to DWP's Annual Grant Review; full KPI 1-4 performance against the Performance Curve;
- Taper / close (2029/30): sustainment outcomes at programme close, Exit Plan implementation, and lessons for successor arrangements.
- Scrutiny timing is aligned to the DWP Performance Curve and Annual Review cycle, so the Committee reviews data at points where meaningful performance signal exists.